

MEMORANDUM

To: Valued Providers

FROM: El Paso Health

DATE: September 15, 2020

RE: Hurricane Laura Information for Texas Medicaid Providers

Texas providers rendering services to evacuees from Louisiana due to Hurricane Laura may complete the Hurricane Emergency Expedited Application with Louisiana Medicaid to receive reimbursement for services rendered to Louisiana Medicaid clients for the fee-for-service program. If providing care to a Louisiana managed care enrollee, providers will need to contact the clients' MCO to be reimbursed for services provided. Refer to the Healthy Louisiana Hurricane Laura Provider Assistance Frequently Asked Questions (FAQ)document for MCO credentialing contact information. Answers 1,2, and 11 of the Louisiana FAQ are specific to enrollment and eligibility verification.

Resources:

Hurricane Laura Information for Medicaid Providers

https://www.lamedicaid.com/Provweb1/Provider_Enrollment/ProviderEnrollmentIndex.htm

<u>Healthy Louisiana Hurricane Laura Provider Assistance Frequently Asked</u> <u>Questions (FAQ)</u>

https://ldh.la.gov/assets/docs/BayouHealth/Informational_Bulletins/2020/IB20-17.pdf

Please contact our Provider Relations Department at 915-532-3778 for any questions regarding this information.